### GLOBAL PERSPECTIVES: HIGHLIGHTS FROM ICCDPP'S 2017 INTERNATIONAL SYMPOSIUM

Paula Wischoff Yerama, CCDP, BMgt, RRP, RVP



International Symposium 2017

Paula Wischoff Yerama• Executive Director of the Career Development Association of Alberta • Executive Secretary of the Canadian Council for Career DevelopmentTracey Campbell• Senior Policy Analyst, Labour Force Policy and Strategies, Ministry of Labour (Government of Alberta) • Board Member of the Career Development Association of AlbertaDr. Lorraine Godden• Adjunct Assistant Professor, Queen's UniversityKathy McDonald• Comprehensive School Health, Student Success and Transition Leader, Prince Edward Island Department of Education, Early Learning and Culture (Government of Prince Edward Island)Dr. Roberta Neault• Instructor, Faculty of Behavioural Sciences, Yorkville University • President, Life Strategies Ltd.Valérie Roy• Executive Director, Le Regroupement québécois des organismes pour le développement de l'employabilité		
Tracey Campbell(Government of Alberta) • Board Member of the Career Development Association of AlbertaDr. Lorraine Godden• Adjunct Assistant Professor, Queen's UniversityKathy McDonald• Comprehensive School Health, Student Success and Transition Leader, Prince Edward Island Department of Education, Early Learning and Culture (Government of Prince Edward Island)Dr. Roberta Neault• Instructor, Faculty of Behavioural Sciences, Yorkville University • President, Life Strategies Ltd.Valária Roy• Executive Director, Le Regroupement québécois des organismes pour le		
Kathy McDonald       • Comprehensive School Health, Student Success and Transition Leader, Prince Edward Island Department of Education, Early Learning and Culture (Government of Prince Edward Island)         Dr. Roberta Neault       • Instructor, Faculty of Behavioural Sciences, Yorkville University         • President, Life Strategies Ltd.       • Executive Director, Le Regroupement québécois des organismes pour le	Tracey Campbell	(Government of Alberta)
Kathy McDonald       Edward Island Department of Education, Early Learning and Culture (Government of Prince Edward Island)         Dr. Roberta Neault       • Instructor, Faculty of Behavioural Sciences, Yorkville University         • President, Life Strategies Ltd.         Valérie Roy       • Executive Director, Le Regroupement québécois des organismes pour le	Dr. Lorraine Godden	<ul> <li>Adjunct Assistant Professor, Queen's University</li> </ul>
<ul> <li>Dr. Roberta Neault</li> <li>President, Life Strategies Ltd.</li> <li>Valérie Roy</li> <li>Executive Director, Le Regroupement québécois des organismes pour le</li> </ul>	Kathy McDonald	Edward Island Department of Education, Early Learning and Culture (Government
	Dr. Roberta Neault	
	Valérie Roy	

### **TEAM CANADA**



### The Ladies in Red

L-R: Kathy McDonald (PEI), Dr. Roberta Neault (BC & NB), Valerie Roy (QB), Tracey Campbell (AB), Lorraine Godden (ON), and Paula Wischoff Yerama (AB)



### **HISTORY OF THE ICCDPP INTERNATIONAL SYMPOSIA**

Canada 1999 and 2001

OECD Review – 55 countries, including Canada, participated

Alberta Provincial Symposium 2002; Pan-Canadian Symposium 2003

OECD Bridging the Gap Conference 2003 – also in Canada!

International Centre for Career Development and Public Policy (ICCDPP)



### HISTORY OF THE ICCDPP INTERNATIONAL SYMPOSIA

#### The International Symposium movement catches fire!

- Australia 2006
- Scotland 2007
- New Zealand 2009
- Hungary 2011
- USA 2015
- Korea 2017





### KEY ORGANIZING PRINCIPLES OF THE INTERNATIONAL SYMPOSIUM MOVEMENT

Working session; not a conference

Pre work mandatory; post work expected

### Team concept to break down silos:

- Policy Makers (education and labour)
- Applied Researchers
- Career Development Leaders
- To date no employer representation required...this could change going forward



### **ICCDPP INTERNATIONAL SYMPOSIUM 2017**

Organized by the Korean Research Institute for Vocational Education & Training (KRIVET) and the International Centre for Career Development and Public Policy (ICCDPP)

107 delegates representing 21 countries

International labour market experts and officials from:

- Organization for Economic Cooperation and Development (OECD)
- European Centre for the Development of Vocational Training (CEDEFOP)
- European Training Foundation (ETF)





### **BEFORE THE SYMPOSIUM**

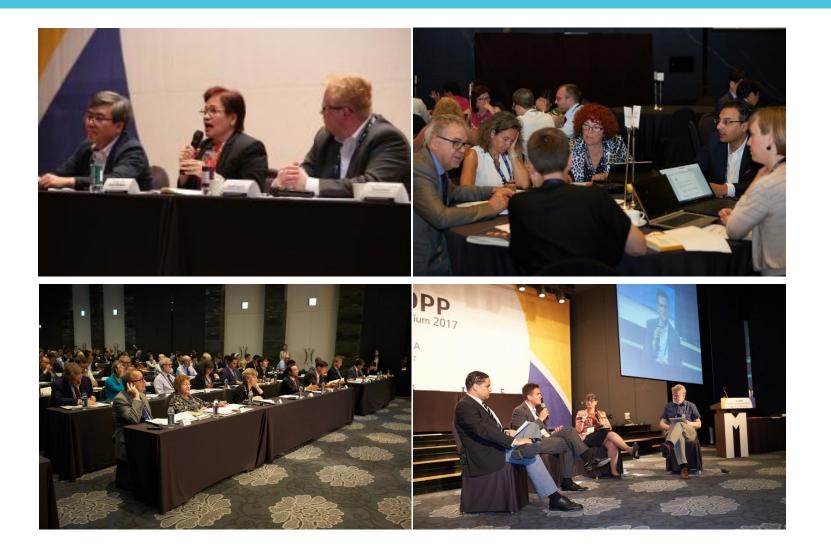
## In advance of the Symposium, country teams and research organizations submitted papers based on the four themes:

- Understanding how work opportunities are changing
- Ensuring that content and delivery of career development programs and services are relevant
- Improving career practitioner training
- Reforming career services in education and labour to focus on career competencies and successful transitions





### **SYMPOSIUM FORMAT**





### **SYMPOSIUM TRADITIONS AND CULTURAL EXPERIENCES**















### **SYMPOSIUM TRADITIONS AND CULTURAL EXPERIENCES**













### DAILY "MEMORY MAKING" PHOTOS











### **OVERVIEW**

Understanding How Work Opportunities Are Changing

Ensuring that Content and Delivery of Career Development Programs and Services Are Relevant

Improving Career Practitioner Training and Practice

Reforming Career Services in Education and Labour to Focus on Career Competencies and Successful Transitions

**Canadian Priorities** 



### UNDERSTANDING HOW WORK OPPORTUNITIES ARE CHANGING



International Symposium 2017

THEME ONE: UNDERSTANDING HOW WORK OPPORTUNITIES ARE CHANGING

The organization of work is changing

Career Development continues to be key component in responding policies

But...Career Development is also changing/evolving

#### *Lifelong* career management

- Sustainable Development
- Migration & demographic challenges



### THE ICCDPP 2017 COMMUNIQUÉ

#### **Theme One Recommendations to Countries**

- Build a national, cross-sectoral, career development strategy.
   Recognize that individuals' careers pass through the jurisdictions of a range of government departments.
- 3. Involve employers in building career development systems.
- 4. Invest in evidence-based programs and services over the longterm.
- 5. Ensure coordination and alignment amongst stakeholders.
- 6. Widen access to career development services.
- 7. Organize career development on a lifelong basis.

### **REALITIES FOR CANADIAN WORKERS**

### Geo-Political/Economic Instability

Climate Change

Environmentalism

Technological Innovation

Formal Education



### **OUR CONTEXT**

#### The Challenge:

• How to prepare youth today for jobs that don't yet exist

### Emerging Solution:

 Increased focus on workplace-based experiential learning opportunities, including "just-in-time" skill-based training

#### Special Considerations:

- Youth (ages 15-30)
- Immigrants and refugees
- Indigenous peoples



ENSURING THAT CONTENT AND DELIVERY OF CAREER DEVELOPMENT PROGRAMS AND SERVICES ARE RELEVANT



International Symposium 2017

### THEME TWO: ENSURING THAT THE CONTENT AND DELIVERY OF CAREER DEVELOPMENT PROGRAMS AND SERVICES ARE RELEVANT

#### Rapidly changing labour market

- Actual and predicted opportunities for work
- Accessibility of career related services

More evidence needed on impact of career development

- Graduation rates
- Transitions

Top-Down Approach: From Govt., legislation, etc. is most common policy lever

Other levers include: Bottom-Up Approach from stakeholders, greater collaboration between stakeholders etc.

### THE ICCDPP 2017 COMMUNIQUÉ

Theme Two Recommendations to Countries

- 1. Involve key stakeholders (parents, employers, educators and citizens) in the design and delivery of career development programs and services.
- 2. Ensure individuals have access to work experience and work-related learning.
- 3. Provide good quality labour market information (LMI). LMI underpins effective career development programs.
- 4. Make use of technology.
- 5. Support employers to provide career development services for their staff.
- 6. Ensure that diverse programs exist which can support the needs of different individuals.
- 7. Base policies and practice in evidence.

### **OUR CHALLENGES**

#### Gap between policy and practice

Making a case for the impact of career development to stakeholders

Lack of common language in our field Labour market mobility across jurisdictions



### IMPROVING CAREER PRACTITIONER TRAINING AND PRACTICE



International Symposium 2017

### THEME THREE: IMPROVING CAREER PRACTITIONER TRAINING AND PRACTICE

Existing training has largely taken place in universities and other HE institutions

#### No obligation for HE to consult other stakeholders

- Relevance of training programs to Career Practitioners
- Public, ministries, national agencies, employers, professional associations
  - Have a public and/or professional responsibility, interest, concern, and role as service users, funders, employers, and standard bearers for the practice of guidance, including credentialing and professional registration

Different arrangements of stakeholder involvement, both formal and informal, exist across countries to ensure the relevance of the training of career practitioners. They can be categorized as follows:

- Direct involvement of government ministries and agencies
- Professional association involvement
- University led (Jeong & McCarthy, 2017)



### THE ICCDPP 2017 COMMUNIQUÉ

**Theme Three Recommendations to Countries** 

- 1. Involve stakeholders in the design and delivery of career professional training and development.
- 2. Actively support professionalism.
- 3. Develop approaches for effective inter-professional working.
- 4. Ensure high quality initial training.
- 5. Support the development of professional associations.
- 6. Recognize the need for ongoing professional development.

### **STANDARDS & GUIDELINES**

Inconsistent use across stakeholder groups/jurisdictions

- Professionals come with diverse education/employment backgrounds
- Limited view of career development as a distinct field

#### Need regular updates

- Emerging technologies
- Labour market realities



### **TRAINING & CERTIFICATION**

Significant developments over past 25 years

Inconsistent access to training (remote/rural communities)

Limited advanced training within English-speaking Canada (e.g., Masters Degree)

No government regulation outside of Quebec



REFORMING CAREER SERVICES IN EDUCATION AND LABOUR TO FOCUS ON CAREER COMPETENCIES AND SUCCESSFUL TRANSITIONS



International Symposium 2017

THEME FOUR: REFORMING CAREER SERVICES IN EDUCATION AND EMPLOYMENT TO FOCUS ON CAREER COMPETENCIES AND SUCCESSFUL TRANSITIONS

Extensive research base which indicates that well-functioning career education systems promote success and progression

Career education and Career Transition Competencies (CTC) act as links between the school, community and working life and promote social justice, equity, and equality (Sweet, Nissinen, & Vuorinen, 2014)

Countries need to innovate in education and the labour sectors to reinforce the career competencies and successful transitions

Develop national frameworks that outline CTC from a lifelong perspective and differentiates CTC expectations and outcomes according to the developmental stage of citizens

- Post-Secondary Education
- Adult Learning
- Employment Sectors



### THE ICCDPP 2017 COMMUNIQUÉ

#### **Theme Four Recommendations to Countries**

- 1. Clearly define career development skills / competencies.
- Create a common conversation around career development skills / competencies.
- 3. Integrate career development skills / competencies into the education and employment systems.
- 4. Actively support advocacy by career professionals for the use of career development skills / competencies.

# PAN-CANADIAN SKILLS FOR THE FUTURE SYMPOSIUM (2014)

Brought together multi-stakeholder groups to dialogue on promising practices

Produced The Toolkit of Promising Practices That Assist in the Alignment of Skills and Education Systems with the Needs of the Labour Market

- Upgrading the skills of Canadians
- Aligning secondary school programming to labour market demand
- Aligning postsecondary education programming to labour market demand
- Supporting the labour market attachment of target populations



### STUDENT TRANSITIONS WORKING GROUP (STWG; 2016)

Created by the Council of Ministers of Education, Canada (CMEC)

Conducting an extensive environmental scan to identify existing student transition supports and evaluate their potential strengths/challenges

#### Identified six global competencies

- Critical thinking and problem solving
- Innovation, creativity, and entrepreneurship
- Learning to learn/self-awareness and self-direction
- Collaboration
- Communication
- Global citizenship and sustainability



# 

International Symposium 2017

### **CANADIAN PRIORITIES**

### **NEXT STEPS**





### **ENGAGE EMPLOYERS**

Compile list of employer groups / industry associations

Begin conversations with key members of those groups

Identify potential career development champions

Recognize employers who support career development

Identify and share best practices

Keep CDPs current with changing LMI





### **STRENGTHEN PROFESSIONALISM**

Equip teachers and HR professionals

Update national CD education/training database

Update mapping project of career courses within Masters of Counselling programs

Begin environmental scan/needs analysis re embedded career development modules

within existing programs or as Continuing Education

Establish a specialized Masters degree



### UPDATE CURRENT COMPETENCY FRAMEWORKS

Canadian Standards and Guidelines for Career Development Practitioners (S&Gs)

#### Blueprint for Life-Work Design



### **TANGIBLE OUTCOMES FROM SYMPOSIUM**

22 Country and 4 organizational research papers ICCDPP website (<u>http://iccdpp2017.org/</u>)

Four synthesis papers, one for each of the themes

Electronic library of all keynote, catalyst and panel presentations

A Communique that draws together the international best practices identified

